



BASILICA OF OUR LADY IMMACULATE

Giving to the Basilica just got easier!

The Basilica of Our Lady Immaculate has partnered with TipTap to make giving easier with a simple tap of a credit or debit card.

Why are we implementing this? We have become a largely cashless society, and we wanted to provide a safe and secure option for visitors and parishioners alike to donate to the Basilica. In addition, we are fortunate to receive many visitors and pilgrims throughout the year at the Basilica as the official Diocesan Marian Shrine, but have been unable to accept cash donations for security reasons.

Many other parishes within the Hamilton and Toronto Dioceses have already successfully implemented this system and so we are happy to provide this TipTap option as a safe and secure option to make a donation.

How does it work? Simply tap and hold your payment card (credit or debit card) to the 'TipTap' device to give to the Basilica. A tap device is also located at the Pieta Shrine for paying for candles. Your card will be charged the amount indicated on the device each time you tap with your card.

Touchless giving supports the essential work here at the Basilica, and we are grateful for your kindness! We are happy to provide parishioners who no longer carry cash or prefer to use digital giving as a way to further support our parish.

Thank you for your kind heart and for supporting our parish!





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SCAN TO REQUEST
TAX RECEIPT

Frequently Asked Questions

Is TipTap Secure?

Your personal data is completely secure since the TipTap device does not store any information, and the device will be shut down if tampered with.

Are there fees charged to the Basilica when donations are made using TipTap?

Yes, there are fees associated with this TipTap option; however, since we have become a largely cashless society, we feel that offering the convenience of this digital giving option offsets the cost of the fees. Please note that the fees are much lower for debit card donations, so please consider using debit instead of credit.

How do I use the Custom Donation option?

Hold your unlocked smartphone up to the Custom Donation cube, and click on the TipTap Pay app link that pops up. From there, you can enter in your custom donation amount, as well as your payment details.

Can I get a tax receipt for my donation?

Yes, you can receive a tax receipt for your TipTap donation. After making a donation using one of the pre-set amounts or after using the Custom Donation option, simply scan the QR Code noted above with your smartphone camera. Register your payment card and enter your address details. You only need to register your payment card once. After your card has been registered, you will receive an end-of-year tax receipt for all of your TipTap gifts. All TipTap gifts prior to registering your card are not eligible for a tax receipt. **Please note:** tax receipts can only be given when an actual payment card is used, and not through a Mobile Wallet / Smartphone.

Can I use a credit or debit card from my Mobile Wallet/Smartphone?

Yes, provided that it has tap capability; however, please note that a receipt option is not possible when using your mobile wallet/smartphone. If you would like a receipt, we ask you to use your actual credit or debit card.

I am currently donating to the Basilica on a weekly/monthly basis through direct deposit. Does TipTap change this arrangement?

No. This TipTap payment option does not replace or change use of parish envelopes or direct deposit giving.

I forgot my weekly donation envelope at home. Can I use TipTap for my weekly donation?

Yes, you can use TipTap for a weekly donation; however, you will need to register your card (one-time process) so that your donation is added to your year-end receipt. Any donation after that using that same registered card, will be included in the year-end receipt.

What happens if I mistakenly tap the device multiple times or need to change my donation?

Please contact the Parish Office at 519-824-3951 immediately, and they can arrange to have your donation corrected.

Still have questions?

Please contact the Parish Office at 519-824-3951

